FIBER DIGITAL VOICE

Item	Feature Name	Description	Portal	Activation via Phone	Deactivation via Phone
1	Anonymous Call Rejection	Prevents anonymous calls from callers who block their Caller ID information from you (name and /or phone number)	✔	*77	*87
2	All Call Forwarding	Forwards all incoming calls to another number	✔	*72, enter a forwarding number	*73
3	Busy Call Forwarding	Forwards all incoming calls to another number when your line is busy	✔	*90, enter a forwarding number	*91
4	Selective Call Forwarding	Forward up to 20 phone numbers from a list of specific incoming callers to an alternate phone	✔	*63	*83
5	No Answer Call Forwarding	Sends missed calls to voicemail or to another number	✔	*92, enter a forwarding number	*93
6	Unavailable Call Forwarding	Forwards incoming calls to a different number when your number is unavailable, for example if the telephone is unplugged or has lost power	✔	Activate via Portal	N/A
7	Selective Call Rejection	Allows up to 30 phone numbers to be automatically rejected, if the Caller ID on an incoming call matches one of the numbers on the list	✔	*60	*80
8	Caller ID Blocking	Blocks your name and phone number being sent a caller on a per call basis	✔	Activate via Portal	Deactivate via Portal
9	Caller ID Per Call Blocking	Blocks your name and phone number being sent a caller on a per call basis		*67	N/A
10	Caller ID Name and Number	Displays the name of the incoming order	✔	*65	*85

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11	Robocall Blocking	Allows you to block unwanted calls in conjunction with Nomorobo service	✓	-	-
12	Call Screening	Accepts calls from up to 20 designated numbers and gives all other callers the message. The number you dialed will not accept your call	✓	*64	*84
13	Call Trace	Traces the number of the last call you received		*57	N/A
14	Call Waiting	Plays an audible tone when an incoming call is waiting. If you have Caller ID capability, ten the number of the incoming caller will be displayed		Press Flash to activate during a call. Activate online from the **Phone Features** tab	N/A
15	Cancel Call Waiting (Single Call)	Cancels Call Waiting for a specific call		*70, the number you are calling	N/A
16	Cancel Call Waiting (Mid–Call)	Cancels Call Waiting during the current call		Press Flash, *70	N/A
17	Directory Assistance Blocking	Allows you to prevent all outgoing calls to Directory Assistance (such as 411 or xxx–555–1212 information)	✓	-	-
18	--Do Not Disturb --Selective Call Acceptance	Prevents ALL incoming calls – callers will receive a message you are not available or be sent to voicemail. You can select up to 20 numbers that will bypass the Do Not Disturb	✓	*78 DND *64 SCA	*79 DND *79 SCA
19	International Call Blocking	Blocks all outgoing calls to international numbers	✓	*343	*353
20	Operator Call Blocking	Blocks all operator assisted calls	✓	*344	*354
21	Premium Rate Call Blocking	Block all premium rate calls, including calls to 900 and 976 services	✓	*346	*356

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22	Basic Find Me Follow Me	Allows up to 4 other phone numbers to be configured, so all lines ring simultaneously on an incoming call	✔	*361	*362
23	Enhance Find me Follow Me	Allows up to 4 additional phone numbers to be configured that will ring in an predefined order	✔	*371	*372
24	Three-way Calling	Allows you to talk to two people in different locations at the same time		Press Flash, the number you wish to add, then press Flash	N/A
25	Voicemail Unified Messaging	Provides an audible indication (stutter dial-tone) to you when there are voicemail messages waiting at an external voicemail service	✔	Default is On	Please Call Customer Service
26	Speed Dial	Allows you to use 2-digit (20-49) codes as shortcuts for selected phone numbers	✔	*75	
27	Call Return	Dial *69 to return the last incoming call with valid Caller ID number		*69	*89

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