

- You must provide your private IP address range, client DHCP server details, client firewall details and public IP address of client internet router/modem along with other key items within the system Design workbook.
- To ensure a smooth installation, it is recommended that the Frontier AnyWare solution be installed side-by-side with your existing solution. This will allow for system changes if required and provide the user with the ability to review the feature teacher training tool real-time.
- There will be a quiet period of five days on all system setup changes prior to system installation to ensure all programming changes are completed.

E911 Service

- Warning: Mitel AnyWare e911 service may not function in the event of a broadband connection failure or loss of electrical power. Refer to your Frontier AnyWare Service Schedule for additional information about E911.

LNP/Existing Phone Numbers

- If Frontier AnyWare is moving (LNP) existing numbers from a previous communications provider to the Frontier AnyWare service, please confirm that all numbers are listed and billing under the same customer name as noted on the agreement and a complete and accurate list of all existing numbers that are to be converted to the service has been provided to your sales executive. If for any reason numbers listed under a different name are porting, customer will be required to port those numbers to the correct name before they can be added to the Frontier AnyWare service.
- Please ensure that there is no pending activity associated with the account such as new orders, disconnects, or changes to current services.
- When transferring numbers from a previous provider, issues may arise that are beyond Frontier control. To help

prevent these circumstances as well as any unexpected billing from the previous service provider, please verify that all telephone numbers and names of providers are provided to the Frontier AnyWare sales executive.

- It is recommended that the Frontier AnyWare service be installed 3-5 days prior to any LNP order being completed.
- Frontier is not responsible for additional billing by the current provider.

Frontier AnyWare Integration on Client Site

- Frontier AnyWare service is designed to provide hosted voice connectivity for customer sites with their own network infrastructure. It is extremely important to understand and comply with the minimum voice requirements listed in the section above.
- All local network configuration and support is carried out by the customer or their IP representative. Frontier AnyWare will provide assistance and guidance as required.

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