



Power Reserve Battery Backup Unit for Frontier FiOS® Digital Voice

Your Frontier FiOS Digital Voice is an enhanced voice communication service using Frontier's IP or fiber-optic facilities and requires electrical power to function. Unlike a traditional line-powered landline phone service, your Frontier FiOS Digital Voice will not function—including calling 911—in the event of a power outage, unless you have backup power.

In compliance with an FCC requirement, Frontier offers for sale a battery backup unit (BBU) with a minimum of 8 hours of power to residential customers whose voice service is not line-powered. We highly recommend that you buy this optional BBU to keep your Frontier FiOS Digital Voice service working during a power outage.

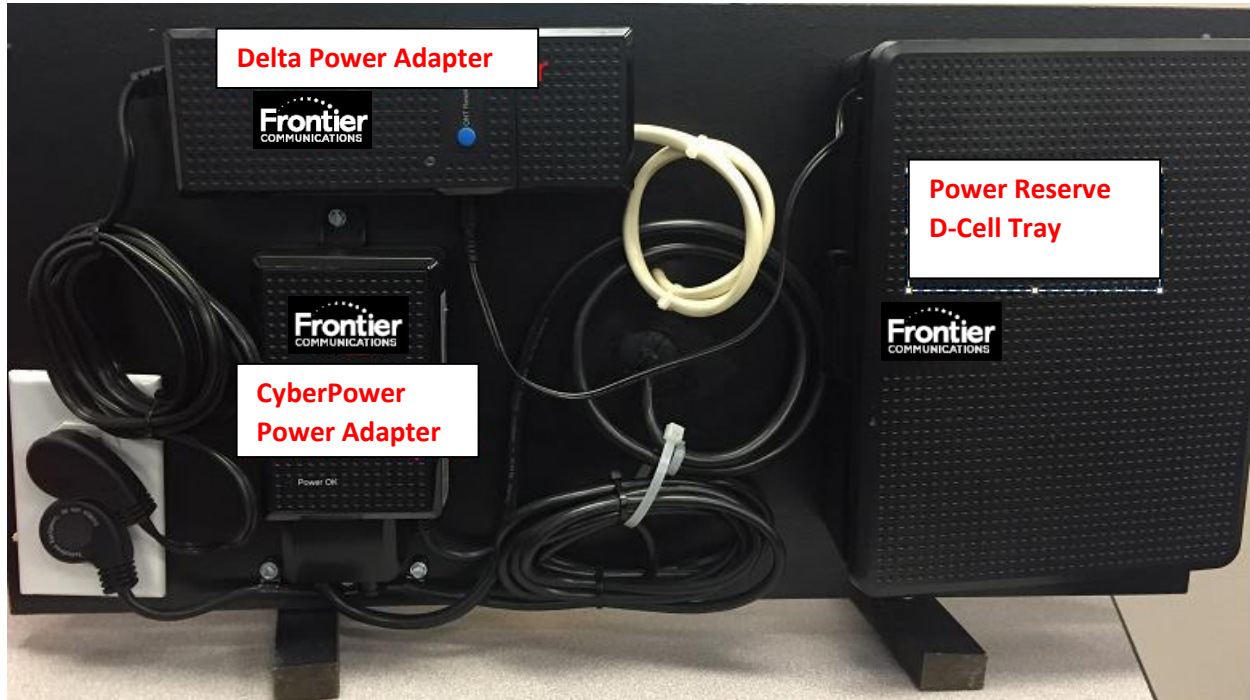
Please note that the Frontier BBU does not provide power to telephone equipment that requires commercial power to operate, Internet services, television services, or your computer. It powers the voice service only. You may want to consider buying a separate battery backup system into which you can plug your telephone's power cord. These systems—also known as an Uninterrupted Power Supply or UPS—are available online or at electronics stores nationwide.

You are responsible for purchasing and/or replacing the BBU. Frontier FiOS Digital Voice customers are offered for sale or for free the Power Reserve BBU depending on their location. Power Reserve BBU is offered for free to new customers in CA (including the D-Cell batteries to operate it) and is offered for sale to new and existing FL and TX customers, as well as to existing CA customers. To purchase the Power Reserve BBU for your voice service, please contact customer service.

The Frontier-supplied ONT battery in your unit is designed specifically for use with the Frontier FiOS Network. Use of a different type of battery is not recommended since other battery types may impact the performance of your FiOS services. Frontier is not responsible for damages resulting from use of an improper battery.

The particular Power Reserve pictured here is only offered in certain areas.

Power Reserve Battery Backup Unit



What is a Power Reserve Device?

If your ONT is configured with a Power Adaptor (PA), you may utilize the Power Reserve Battery Backup. The device is designed to work with Alkaline D-Cell batteries. Never mix battery types in the battery holder.

Using 12 D-cell batteries, this device provides backup power for your basic voice services, including Emergency 911 dialing, for approximately 12 hours in the event of a power failure. The D-cell batteries have a typical shelf life of 10 years.

The Power Reserve device will only provide power for voice calls in the event of a power outage. Please use your voice service only for emergency calls to preserve your battery power. Frontier will not provide credits and is not liable for interruptions of service due to power outages. The Power Reserve device will not power cordless phones, other devices, including medical alarm or home security systems, or your Internet or TV service.

Power Reserve BBU Installation, Replacement, and Warranty Information

The Power Reserve device is easy to install and can be mounted on the wall, if desired.



Install the unit in a sheltered location away from direct contact with water and rain.

Mounting Orientation: Locate a stud within the wall the unit is to be mounted and screw 2 #10-24 pan head screws 2.5" apart into the stud, leaving ½" of the shaft of the screw exposed below the screw head. Mount the unit onto the screws and tighten the screw firmly to prevent the unit from sliding after mounting. Ensure that the door has sufficient space to open and the unit could be removed from the wall by hand if necessary.

Please note that the Power Adaptor does not have a power indicator light to warn you of the need to replace the batteries.

Using the battery test strip included with your Power Reserve device, remove and test each D-Cell battery. Replace any batteries that fail the test.

D-Cell alkaline batteries are available from many retail sources. Please store and handle all D-Cell alkaline batteries in accordance with manufacturers' instructions. When switching out batteries, please make sure to dispose of your old batteries properly (see the Recycling and Disposal section below).

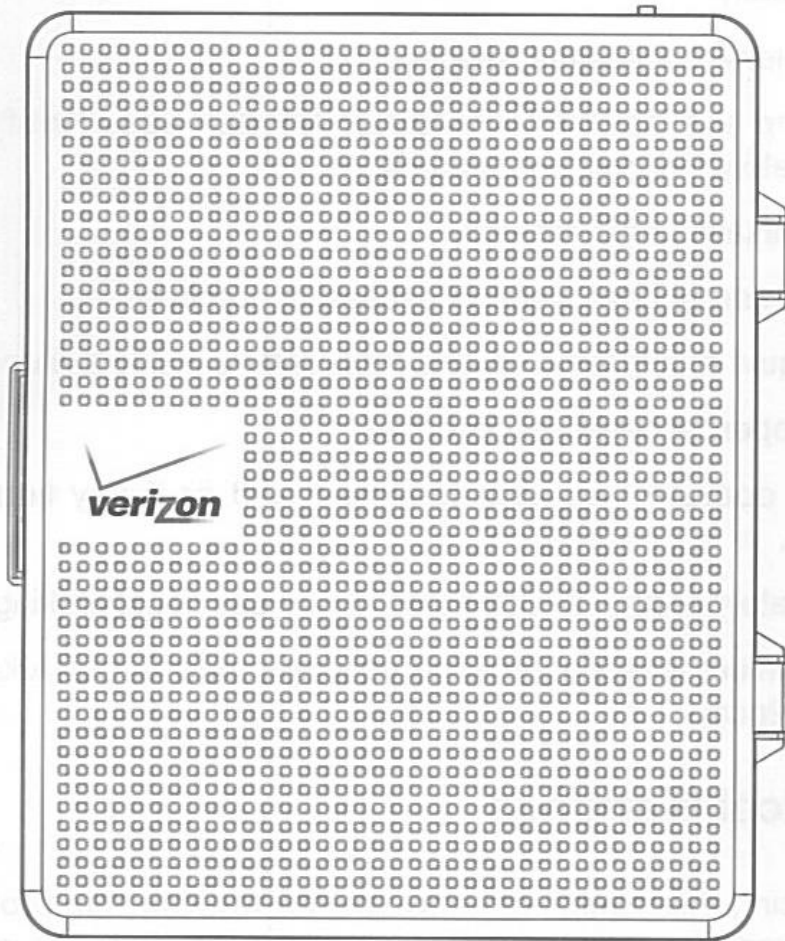
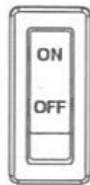


Figure 3 : D-Cell Holder Panel and Control

| Function | Symbol | Type | Location | Function |
|----------|---|-------|----------|--|
| ON/OFF |  | SLIDE | SIDE | SLIDE THE SWITCH to turn the BATTERY PACK ON/OFF |

Battery Installation/Replacement

1. Open the Power Reserve door by pressing the latched tab toward the unit and then pushing the tab up.
2. The Power Reserve device can be laid flat or mounted to a wall.
3. Uncoil the cable located in the center of the tray.
4. Insert 12 new D-cell alkaline batteries into the device. DO NOT use rechargeable or Lithium batteries.
5. Place the power switch to the OFF position.
6. Plug the power cable into the power adapter.
7. Recoil the extra cable on the top left of the tray.
8. Close the Power Reserve door.
9. Turn the unit OFF until needed during a commercial power outage.



Warranty for your Power Reserve BBU

Power Reserve BBU comes with a 1-year warranty. During the warranty period, Frontier will provide you with a free replacement (excluding the 12 D-type batteries). Outside the warranty period, Frontier provides an option to purchase the Power Reserve BBU at an additional fee.

For detailed information on the Power Reserve installation and warranty, please refer to the attached user manual.



PowerReserve_FFD
VBBUQIG0216v3_Us



Recycling and Disposal of your D-Cell batteries

Please store and handle all D-Cell alkaline batteries in accordance with manufacturers' instructions. When switching out batteries, please make sure to dispose of your old batteries properly. For more information about recycling, you can contact Call2Recycle at 1.877.RECYCLE (1.877.273.2925) or visit call2recycle.org to find a list of the drop-off locations closest to you. You may also visit www.ehso.com/ehshome/batteries.php or call the EPA at 1.202.272.0167 for instructions. Your local municipality may also have information about proper disposal of batteries.