



AL - Disclosure of All Nonrecurring & Recurring Fees Billed

Telephone utilities shall disclose all nonrecurring charges and recurring charges that will be included on the customer's bill. Quotes may be given orally unless the prospective customer requests a written quote. Recurring charges may be quoted separately from nonrecurring charges. Telephone utilities will provide an estimate of administrative and regulatory surcharges if requested by the customer. Telephone utilities need not include in the price quote to the prospective customer state and local regulatory fees and taxes, including but not limited to E911 fees, any franchise fees, and the Dual-Party Relay fee but the telephone utility will fully disclose that the quoted price excludes those additional charges.