



AZ - Explanation of Charges, Billing Details, & Frontier Contact Number

A Telecommunications Company shall communicate the following information to a Subscriber requesting a product or service; 1. An explanation of each product or service offered; 2. An explanation of all applicable charges; 3. A description of how the charge will appear on the Customer's bill; 4. An explanation of how a product or service can be cancelled, and 5. A toll-free telephone number for Subscriber inquiries. The communications required by this rule shall be given in all languages used at any point in the sales transaction.