



NM – SLAMMING AND CRAMMING PROTECTION-SALE AND VERIFICATION OF TELECOM SERVICES

All sellers shall, at a minimum, clearly and unambiguously: (1) Identify himself or herself and the provider that he or she is asking the customer to use or the telecommunications service he or she is asking the customer to purchase; and (2) Explain all the material terms and price of the purchase and inform the customer of the fact that a fee may be charged for any change in provider.