Frontier Communications Social Media Code of Conduct

Frontier welcomes consumer participation on ALL Frontier Communications Social Media platforms, including but not limited to:

- Facebook
- Twitter
- Linkedin
- YouTube
- Google+

Frontier utilizes social media sites to engage consumers, employees, and shareholders in meaningful dialog, to respond to questions/comments/concerns, and to share information about Frontier-related events such as Frontier initiatives, promotions, and news stories related to trends in the telecommunications industry. Frontier strives to achieve the highest standard of public discourse on all topics.

We encourage you to submit your questions, comments, and concerns in accordance with the same standard of respect and civility for fellow site visitors. Frontier Communications cannot tolerate and reserves the right to delete submissions that contain:

i. vulgar language;
ii. personal attacks of any kind; and/or
iii. offensive comments that target or disparage any ethnic, racial, or religious group.

Further, Frontier Communications reserves the right to delete comments that are:

i. spam or include links to other sites;
ii. clearly off topic;
iii. advocate illegal activity;
iv. promote particular services, products, or political organizations;
v. infringe on copyrights or trademarks; and/or
vi. are more than six months old;

If you have any questions concerning the operation of these online forums, please contact the Communications Department at Communications.Frontier@FTR.com

* Frontier does not guarantee the completeness, accuracy, or timeliness of any information provided by third parties. In no event will Frontier, or its partners, employees or agents, be liable to visitors or anyone else for such information. Frontier is not responsible for, nor does it make any representation as to the accuracy of any content available through posted links to third party websites. Further, Frontier is not responsible for and disclaims all liability for third party comments.