Frontier AnyWare Minimum Requirements
Customer is responsible for the following minimum requirements:

- Provide all requested information to complete the initial implementation review, system setup and service delivery process.
- It is critical that the site contacts listed on the Service order are knowledgeable about Customer's local area network ("LAN") and telecommunications infrastructure.
- Verify that the LAN is voice-ready.
- Provide a LAN that supports QoS/Priority Queuing or a voice and data VLAN.
- Implementation of managed switches at each Service Location is recommended instead of hubs or unmanaged switches.
- Confirm that Service Location routers support QOS/Priority Queuing. These routers will help ensure that enough bandwidth can be allocated and prioritized to handle VoIP and internet traffic.
- Bandwidth, as well as LAN congestion, may affect quality of service with new VoIP services. Upgrading or extending the network to accommodate the demands of data and voice traffic might be required.
- Verify that any alarm lines, fax lines or other emergency lines are operational once the Service is installed.
- Disconnection of existing services
- Provide accurate information on the Customer Data Collection Sheet for each Service Location. This information must be provided to the Frontier Sales Executive before any orders can be generated for Service installation.
- Provide the private IP address range, client DHCP server details, firewall details and public IP address of Service Location internet router/modem along with other key items as requested by Frontier.

To ensure a smooth installation, it is recommended that the Service be installed side-by-side with Customer's existing service. This will allow for system changes if required and provide the Customer with the ability to review the Feature Teacher Training Tool real-time.

LNP/Existing Phone Numbers

- If Customer is moving (LNP) existing numbers from a previous communications provider to the Service, Customer must confirm that all numbers are listed and billing under the same customer name as identified on this Schedule, and a

complete and accurate list of all existing numbers that are to be converted to the Service has been provided to your Frontier Sales Executive. If for any reason numbers listed under a different name are porting, Customer will be required to LNP those numbers to the correct name before they can be added to the Service.

- When transferring (LNP) numbers from a previous provider, issues may arise that are beyond Frontier's control. To help prevent these circumstances as well as any unexpected billing from the previous service provider, Customer must verify that all telephone numbers and names of providers are provided to the Frontier Sales Executive.
- Frontier is not responsible for additional billing by the current provider.

Integration at Service Location

The Service is designed to provide hosted voice connectivity for Service Locations with a LAN infrastructure. Customer must comply with the minimum LAN voice requirements listed in the section above.

- Customer is responsible for all local network configuration and support. Frontier will provide assistance and guidance as required.

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